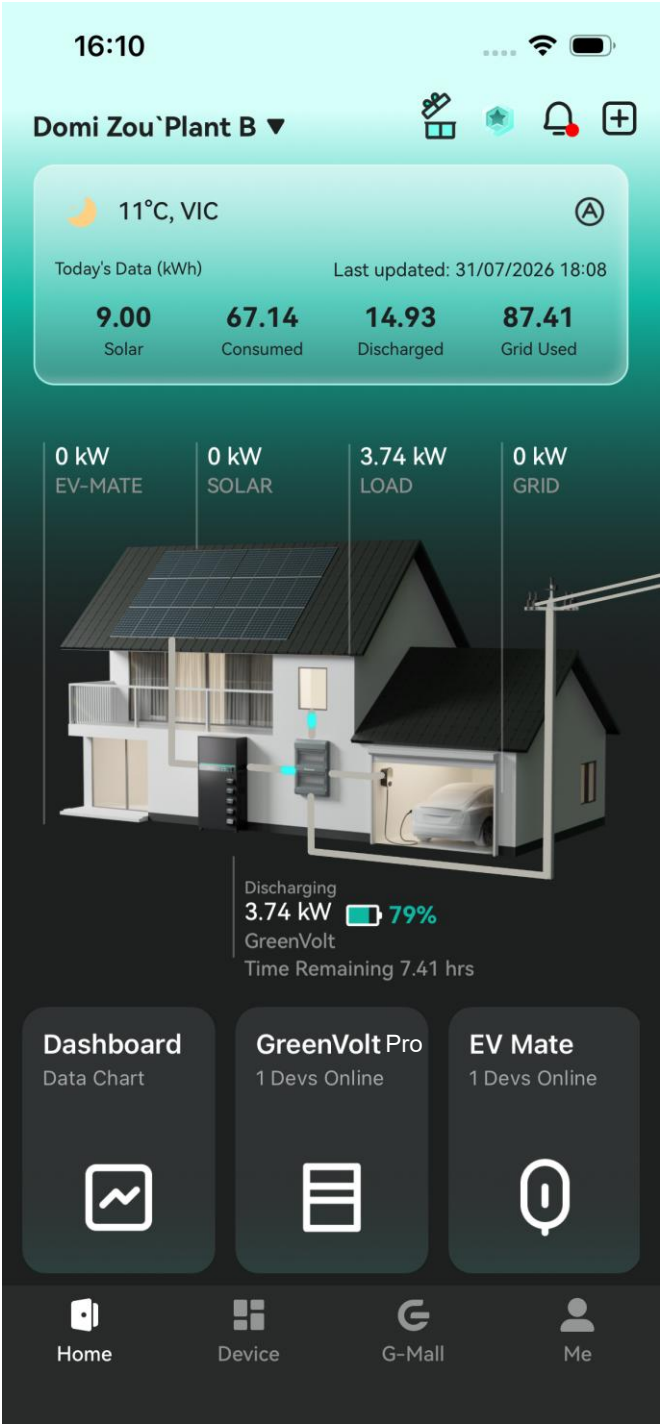




iGE Cloud iOS & Android Phone User Manual

Interface Overview



Content

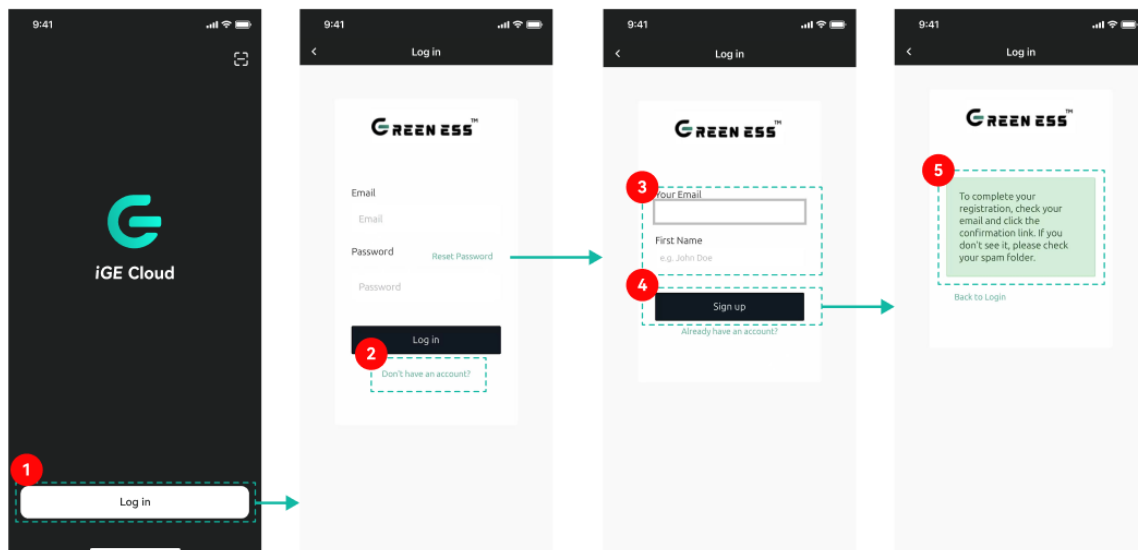
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1. Account

1.1 Register an Account

New to iGE

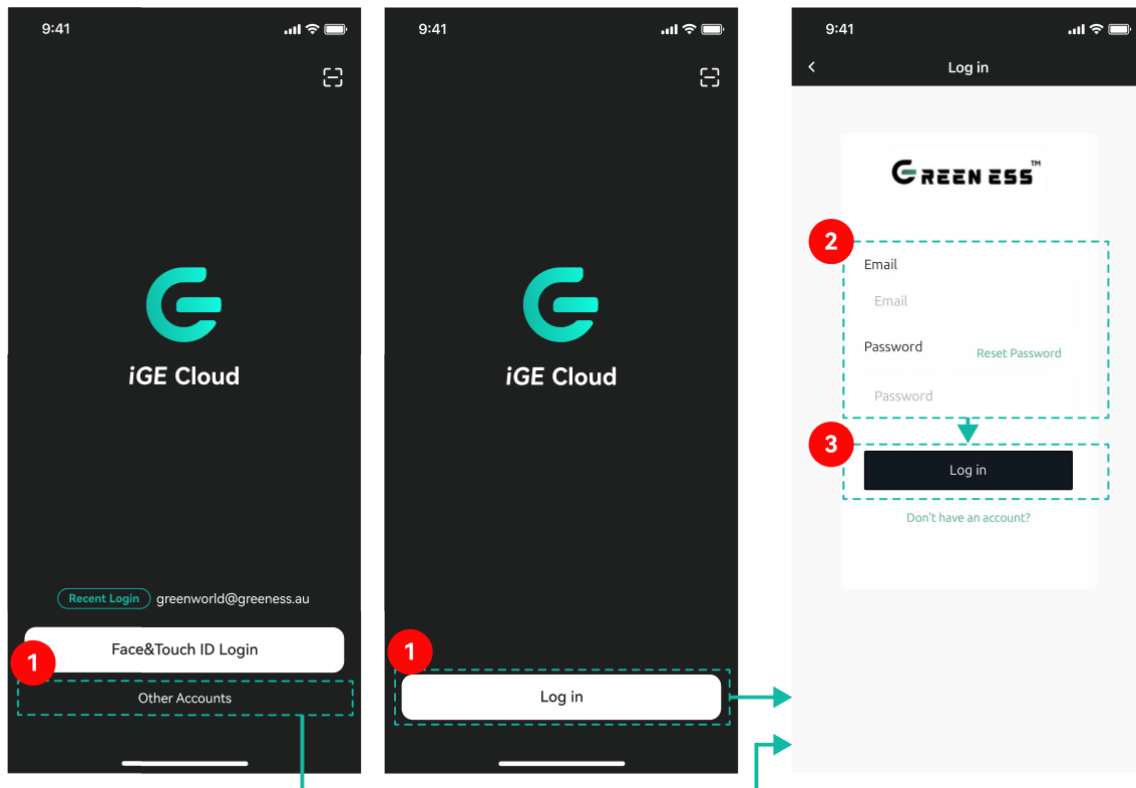
- (1) Click Log in.
- (2) Click Don't have an account.
- (3) Enter your Email and First Name.
- (4) Click sign up.
- (5) Complete the sign-up verification via the link sent to your email inbox.



1.2 Log in

Log in with account email & password

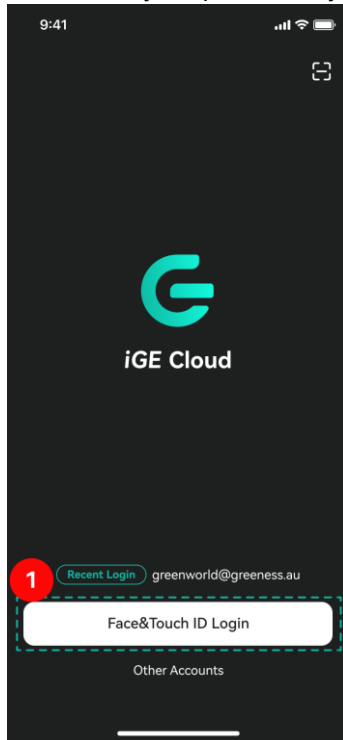
- (1) Click Log in or Other Accounts
- (2) Enter your Email and Password
- (3) Click Log in to verify the account



Log in with biometric authentication

(1) Click Face & Touch ID Login.

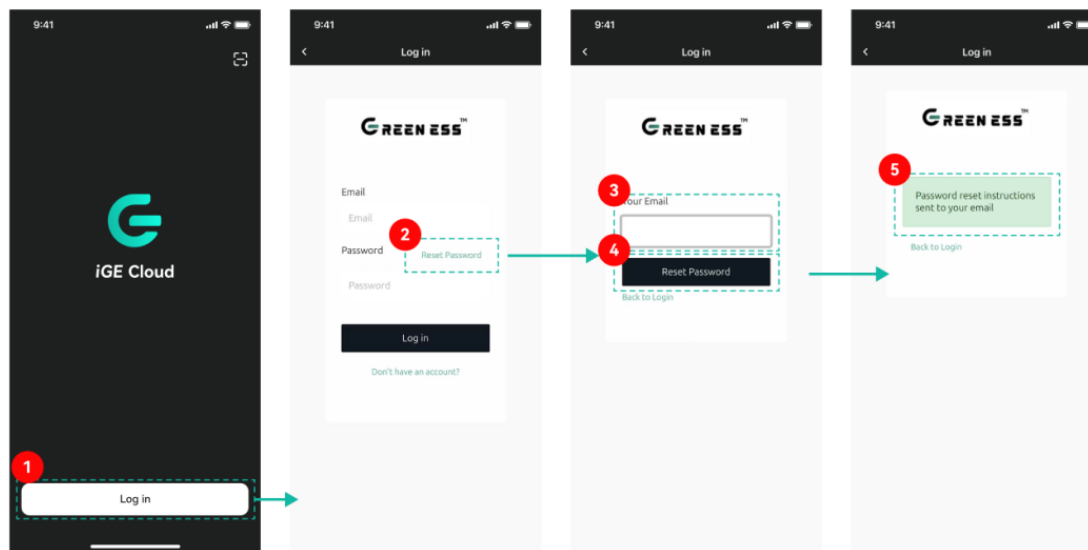
*Log in to the app using biometric authentication. If you have not set this up, enable Face ID or Touch ID in your phone's system settings first.



1.3 Reset Password

Reset Password

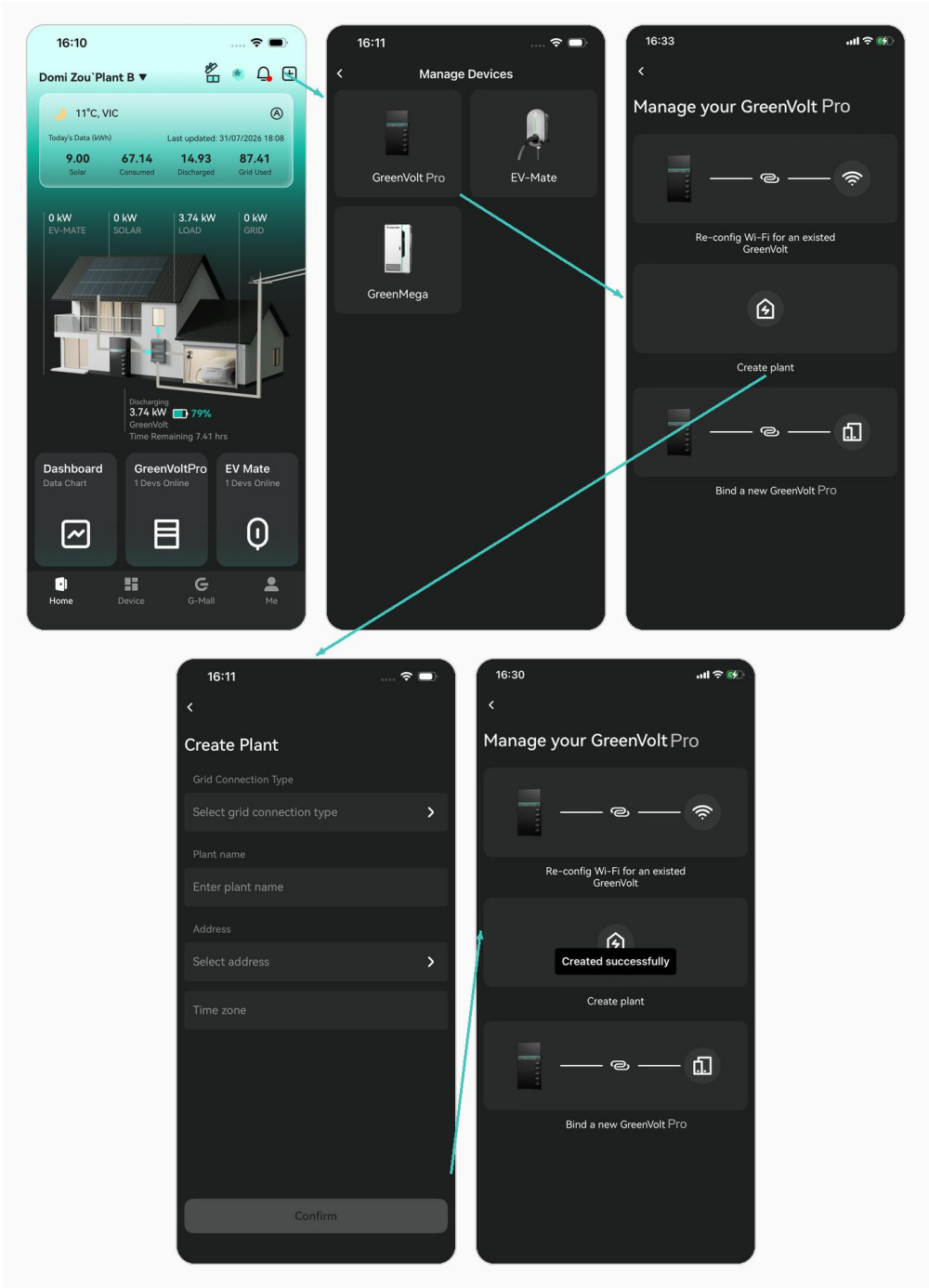
- (1) Click Log in.
- (2) Click Forget Password.
- (3) Enter your Email
- (4) Click Reset Password, A password reset link will be sent to your email address.
- (5) Complete password reset in your email.



2. Create a Plant

Create a Plant

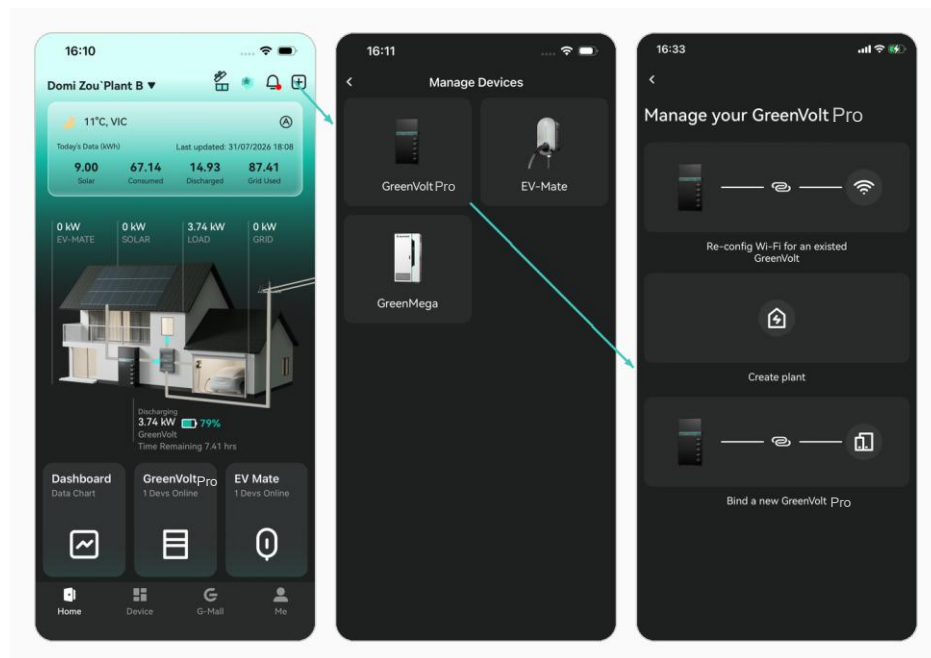
- (1) Go to the Device page, click the "+" icon at the top right, and enter the Manage Device page.
- (2) Click GreenVolt Pro to enter the Manage your GreenVolt Pro page.
- (3) Click Create Plant to begin the creation process.
- (4) Enter the plant name.
- (5) Enter the installation address of the plant; The system will automatically detect your local time zone.
- (6) Set the price tariff.
- (7) Click Confirm. Once created successfully, you will return to the Manage your GreenVolt Pro page, and a success prompt will appear.

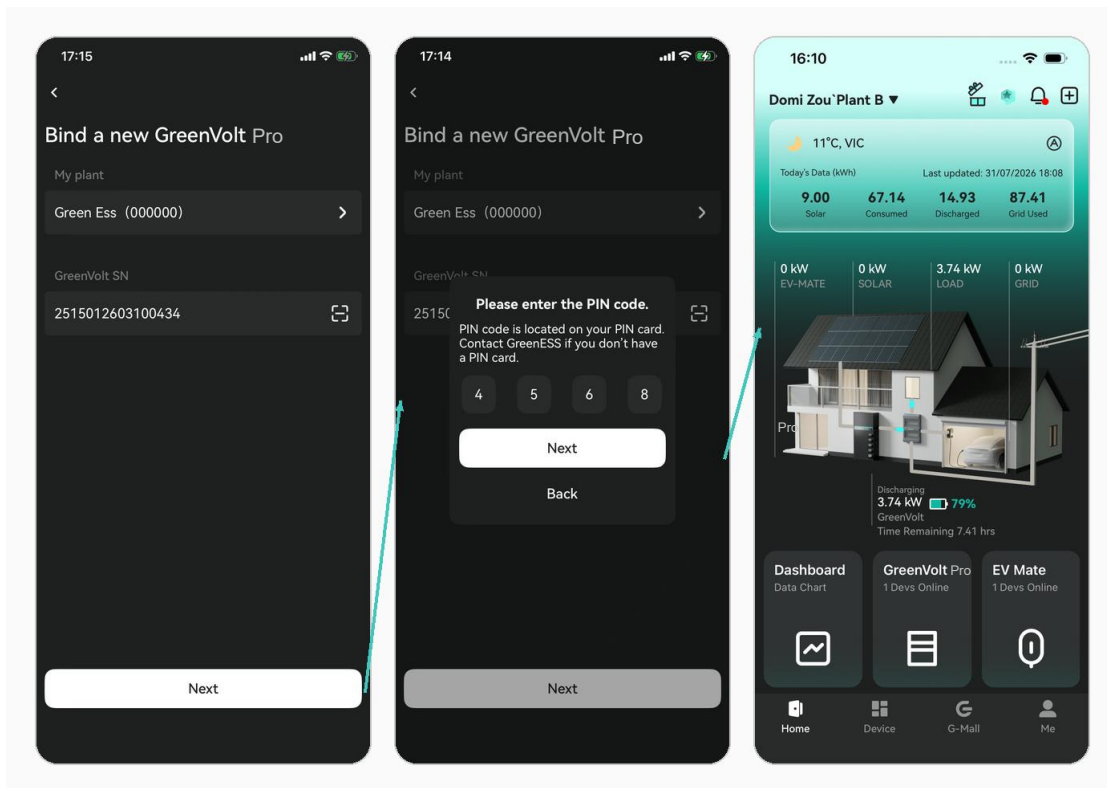


3.Manage Devices

3.1 Bind GreenVolt Pro

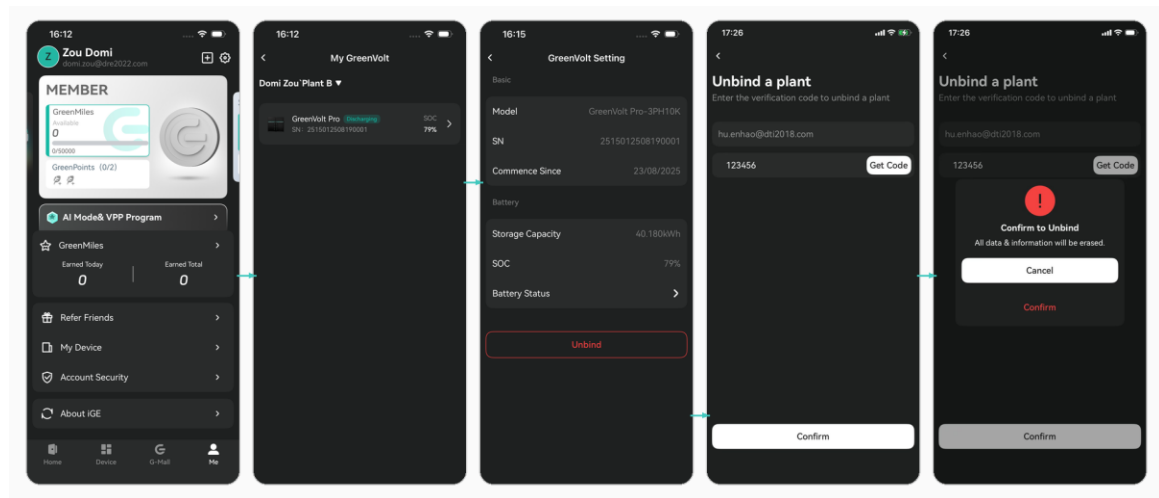
- (1) Go to the Device page and click "+" in the upper right to enter Manage Device.
- (2) Click GreenVolt Pro to enter the page of Manage your GreenVolt Pro page.
- (3) Click Bind a new GreenVolt Pro to begin the binding process.
- (4) Click My Plant to select the plant to bind the GreenVolt Pro to (One plant can be paired with multiple GreenVolt Pro devices.).
- (5) - If no plant has been created under your account, you will be redirected to the Create Plant page.
- (6) - If the device shows offline status, please contact our customer support team.
- (7) Enter the device SN (scan the QR code on the GreenVolt Pro Smart+ main control box or enter the SN manually).
- (8) Click Next to proceed to confirmation.
- (9) Enter the 4-digit PIN code provided with the device.
- (10) Click Next to submit binding request. If success, you will return to the home page of devices and see the binded GreenVolt Pro.





3.2 Unbind GreenVolt Pro

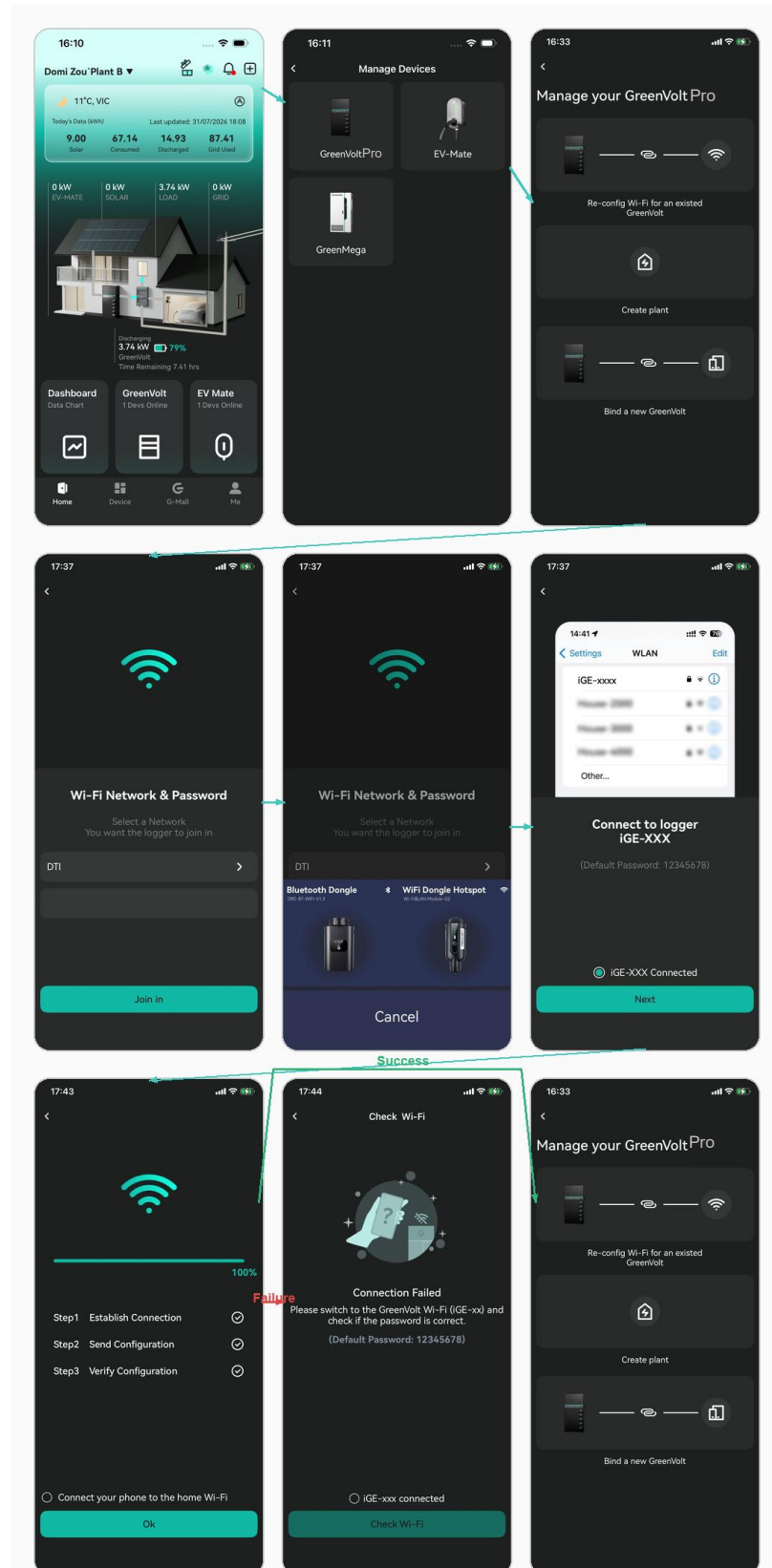
- (1) Go to the ME page, click My Device to enter the device list.
- (2) Select the device to unbind and go to its settings.
- (3) Click Unbind a Device to begin.
- (4) Click Send to receive a verification code email.
- (5) Enter the verification code and click Confirm.
- (6) Click Confirm again to complete the unbinding. All device data will be permanently deleted and cannot be restored.



3.3 Configure Wi-Fi for GreenVolt Pro

If your GreenVolt Pro was previously connected to a network and you need to reconfigure its Wi-Fi connection. The steps in below are recommended.

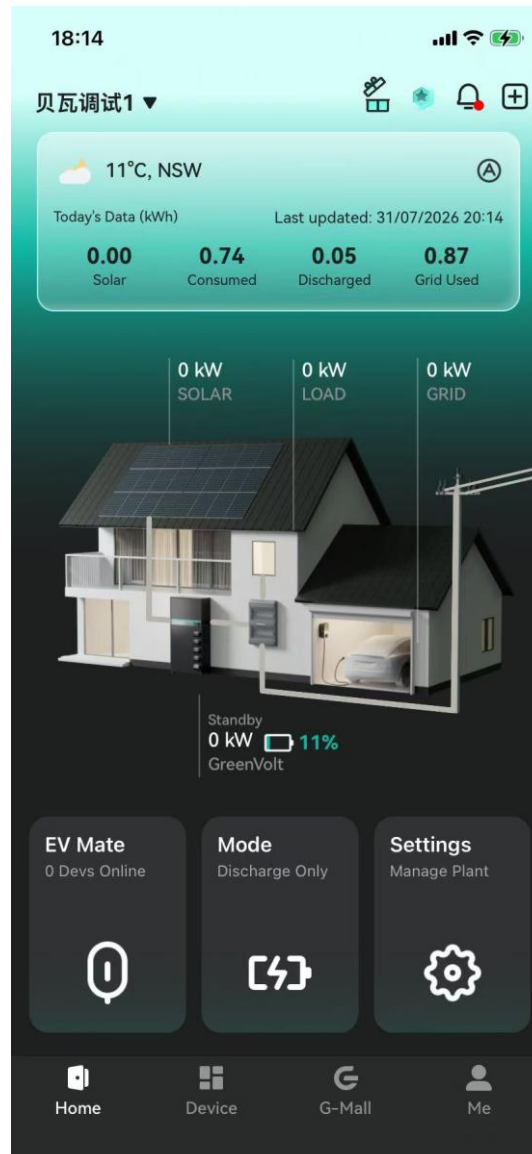
- (1) Go to the Device page, click "+" to enter Manage Device.
- (2) Click GreenVolt Pro to go to Manage your GreenVolt Pro.
- (3) Click Re-config Wi-Fi for an existed GreenVolt Pro to begin.
- (4) Select the desired Wi-Fi (default is the phone's current connection) and enter the password.
- (5) Click Join in to go to the device Logger setup.
- (6) Connect your phone to the device' s hotspot (default SSID: iGE-XXX, default password: 12345678), then tap iGE-XXX Connected.
- (7) Click Next to proceed to configuration.
- (8) Once configuration completes successfully, tap OK to go back to the device page.



3.4 GreenVolt Pro General Introduction

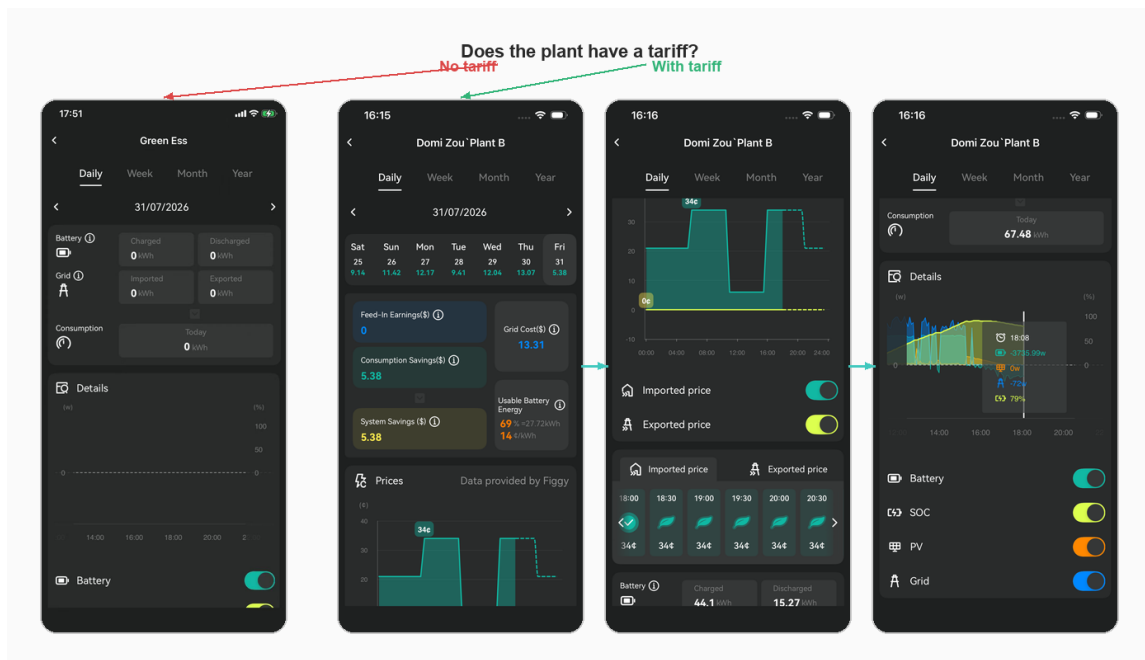
Device Status Options

On the right top corner of the GreenVolt Pro, there is an icon indicating the system's status:
Auto; Force charge; Force discharge; Discharge Only; Charge Only; Backup.



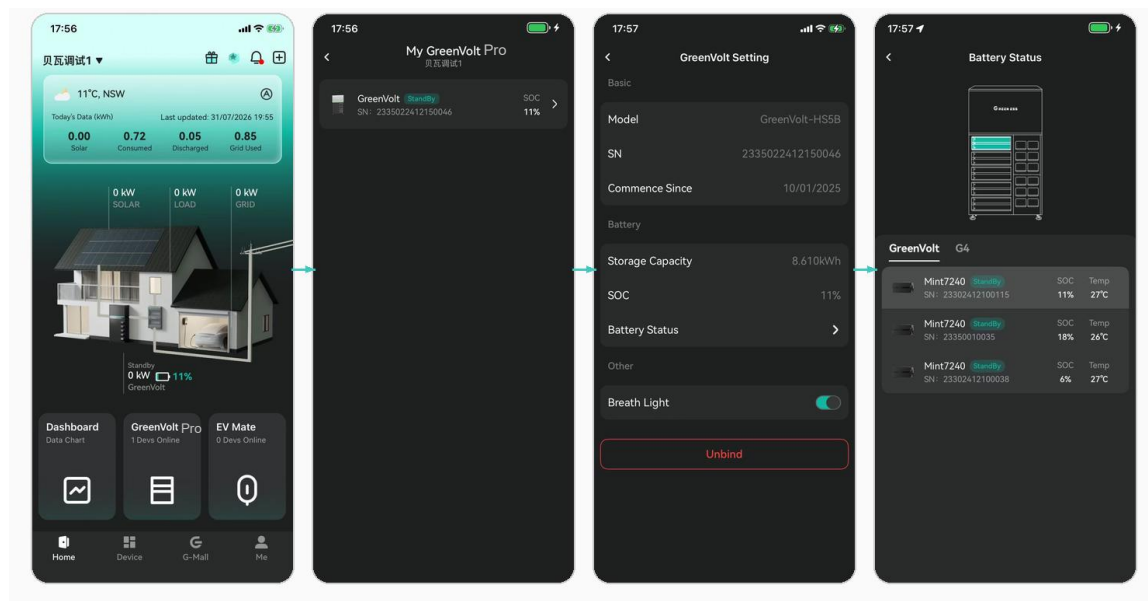
Device Details

- (1) Energy Flow
- (2) Battery Status of Charging or Discharging, SOC, Remaining Runtime
- (3) Daily Data
- (4) Historical Data Viewing
- (5) Breathing Light



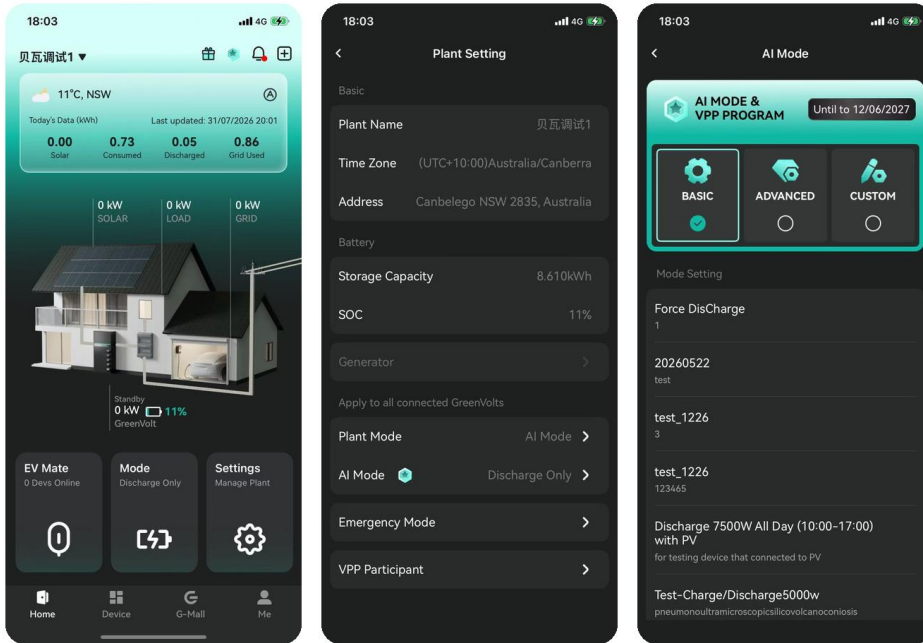
Check Battery Status

- (1) Select the device based on its SN and click it.
- (2) Click Battery Status for details.



AI Mode Setting

- (1) Click the device.
- (2) Click the setting icon in the upper right corner.
- (3) Click AI Mode to enter the settings (default is Auto mode; subscription required via <https://www.greeness.com.au/> or a designated retailer).



Emergency Mode

If the emergency Mode is activated, unless the blackout happens, the energy will be saved in the battery by no less than the Minimum SOC until Valid time for every day. If you are not sure when the blackout happens, you are recommended to set the Valid time as 24:00, so that you can make sure your battery will be reserved for the rest of your life.

- (1) Select device via SN, click the detail card.
- (2) Click the gear icon to enter settings.
- (3) Toggle Emergency Mode.
- (4) Set battery Minimum SOC
- (5) Set Valid duration for Emergency Mode.

